



Apple iServices

AirPort Network Installation

Key Features

Reliable

- Fast, expert installation or upgrade
- Direct from Apple
- Services performed by expert Apple technical representatives

Simple

- Single source for
 - Apple hardware
 - Mac OS software
 - Installation services

Affordable

- Cost-effective installation service

Now you can make sure that your AirPort wireless network is set up and configured quickly and properly. With Apple iServices AirPort Network Installation, your users get immediate productivity benefits from this exciting technology, and you get the assurance of a reliable installation by an expert Apple technical representative. Each AirPort Network Installation purchase covers one AirPort Base Station and up to six client systems.

Apple's AirPort wireless networking technology provides high-speed shared Internet access without wires. AirPort-equipped computers can communicate up to 150 feet away from an AirPort Base Station—even through walls—so your wireless Internet access can extend across several classrooms and even outdoors.* Students and teachers can also use AirPort-equipped computers to communicate directly with each other—a great tool for collaboration and file sharing. With AirPort, learning takes place where it needs to, not just where Ethernet cable is located.

Scope of services

- Review your wireless site survey (when there is one)
- Provide a Statement of Work for your review and approval
- Verify the availability of Ethernet connections and an electrical outlet for the AirPort Base Station
- Verify that all systems are operational prior to the AirPort upgrade
- Verify the initial system and network configuration
- Install the AirPort Base Station and AirPort Cards
- Install AirPort software on your computers
- Verify the final system and network configuration
- Verify that the systems are operational after the upgrade and are successfully communicating with your network via AirPort
- Provide a Service Completion Report for your signature



Prerequisites

- Purchase of at least one AirPort Base Station
- Purchase of an AirPort Card for each AirPort-ready Apple computer
- An existing Ethernet network with accessible network drop
- An available electrical outlet for the AirPort Base Station
- For multiroom installations: A completed wireless site survey

Availability

- Available to education customers only
- Provided at one physical location for one base station and up to six Mac client systems
- May not be available in certain geographic locations; contact your Apple sales representative for more information
- Performed Monday through Friday, 8:00 a.m. to 5:00 p.m. local time

Ordering Information

Educational institutions can purchase Apple iServices Mac Integration services from the Apple Store for Education (www.apple.com/education/store) or by calling 800-800-APPL (800-800-2775).

Apple iServices AirPort Network Installation

- Installation for one base station and six clients
Order no. D1469LL/A
- Installation for additional base stations or clients
Order no. D1470LL/A
(must be purchased with D1469LL/A)

This service does not include

- A wireless site survey
- AirPort network installation in multiple rooms without a wireless site survey
- Planning or designing wireless networks
- Loading, backing up, or transferring customer data
- Redesigning or repairing existing networks
- Software or driver upgrades
- Repairs found to be necessary during initial testing
- Setup or installation of hardware or software not purchased from Apple
- Network administration, such as setting up file sharing or passwords on file servers
- Connecting computers and/or peripherals to a LAN that does not have a nearby outlet
- Removing packing materials and product boxes from the site (hauling)

Features	Benefits
Versatile AirPort wireless networking	<ul style="list-style-type: none">• Provides high-speed network connectivity without the cost and hassle of Ethernet wiring
Fast, reliable installation	<ul style="list-style-type: none">• Gets your wireless network up and running quickly and correctly• Provides immediate productivity for your staff and students
Complete installation of all AirPort hardware and software	<ul style="list-style-type: none">• Provides a complete wireless networking solution in one visit, for one price
Direct from Apple	<ul style="list-style-type: none">• Simplifies your technology choice, because you can get both systems and installation services from Apple• Lets you use a single purchase order for both AirPort purchase and installation• Frees your internal staff to focus on other responsibilities
Installation performed by an expert Apple technical representative	<ul style="list-style-type: none">• Gives you the peace of mind of knowing that your wireless network is being set up by an AirPort expert• Ensures that the installation will be completed to your satisfaction
Flexible scheduling	<ul style="list-style-type: none">• Helps you meet your deployment timeline
Affordable pricing	<ul style="list-style-type: none">• Provides expert installation of an entire AirPort network at one low cost

The Apple iServices advantage

Apple iServices is committed to supporting your investment in Apple technology. Trust your Apple systems to Apple iServices, the people who know them best.

* Wireless Internet access requires AirPort Card, AirPort Base Station, and Internet access (fees may apply). Some ISPs are not currently compatible with AirPort, including America Online. Range may vary with site conditions.

For More Information

To learn more about all Apple iServices Mac Integration offerings, please visit www.apple.com/iservices/macintegration, call 800-848-6398, or email iservices@apple.com.

For additional information about integration, consulting, training, or support services from Apple iServices, visit www.apple.com/iservices.



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